REPAIR CENTER SERVICES
The Eagle Technical Center offers computer repair services of personally owned computers for NCCU students, faculty, and staff. Students receive one free hardware or software service per semester. We offer many services at competitive prices. For more information visit:
http://www.nccu.edu/administration/its/services/tech-support.cfm

SOFTWARE AND HARDWARE
Students and employees are eligible to obtain academically discounted software, free software and/or discounted computers, tablets and select electronics and accessories through many ITS Programs.
- Microsoft Distribution Program
- University Laptop Program
- Software Repository
To find out information about the programs listed above visit:
http://www.nccu.edu/its/students.cfm

NCCU Student & Employees
Get Great Discounts from Dell by visiting www.dell.com/nccu

MICROSOFT DISTRIBUTION PROGRAM
NCCU ITS is excited to announce the availability of MS Office Pro Plus and Windows 8 Upgrade at a discounted rate for NCCU Students, Staff and Faculty.

Microsoft Office
$29.99 plus tax
Windows 8 Upgrade (media)
$29.99 plus tax
Office + Windows
$59.98 plus tax

Purchases for the Microsoft Office Pro Plus software can be made online or in person at the Student Computer Repair Center that is located in the lower level of the Alumni 105 Student Union (Beside the Campus Print Office).

For More Information Visit the Student Computer Repair Center or visit http://www.nccu.edu/administration/its/microsoftrammecu.com

THE TECHNOSCHOLAR GUIDE TO COMPUTING
An Introduction to Technology
@ North Carolina Central University

THE TECHNOSCHOLAR GUIDE
1801 Fayetteville St., Durham, NC 27707
EAGLES WI-FI

Wireless access is available throughout campus including: classrooms, residential halls and outside sitting areas. For steps to connect your device visit:

http://web.nccu.edu/library/about/documents/AccessingtheNCCUWirelessNetwork.pdf

STUDENT PRINTING

Each student receives a $15 page print credit each semester through the Student Printing Program. Printers are located in Shepard Library, Farrison-Newton, School of Business, Criminal Justice, School of Education, Mary Townes and Nursing buildings. For more information visit:

http://www.nccu.edu/its/studentprinting.cfm

GET CONNECTED WITH ITS

ETAC

Eagle Technical Assistance Center (ETAC). ETAC is the frontline of support for the NCCU ITS Department. You can contact ETAC by calling 919.530.7676, emailing helpdesk@nccu.edu or submitting a ticket to http://helpdesk.nccu.edu.

ETC...

Hardware and Software repair is provided for a small fee and the Eagle Technical Center (ETC). Consultations and workshops are provided at no charge. You can contact the ETC at 919.530.5038 or come visit us in Shepard Library.

SOCIAL MEDIA

NCCU Eagle Technical Assistance Center (ETAC)

@NCCUEtac  @nccuetac

MYEOL

myEOL is the one stop portal to email, course registration, Blackboard, campus news and more. To explore myEOL visit the NCCU homepage and click on “Log into myEOL” in the upper right corner.

EAGLE APPS

You can access some NCCU technical resources on and off campus with Eagle Apps. Eagle Apps gives you the power to access published applications anywhere you have an internet connection. To login to the website visit:

https://eagleapps.nccu.edu