

WEB VPN: ACCESSING LIBRARY RESOURCES OFF-CAMPUS

The screenshot shows the library's homepage with a navigation menu on the left. The 'Off-Campus Access' link is highlighted with a red circle. Other visible links include 'Library Home', 'Director's Message', 'About the Library', 'Library Hours', 'Library Services', 'Research', 'Find', 'Staff', 'Other Libraries', 'Campus Map', and 'What's New'. The main content area features a search bar, 'Library Contact Numbers', 'Library Hours', and 'Library Services'.

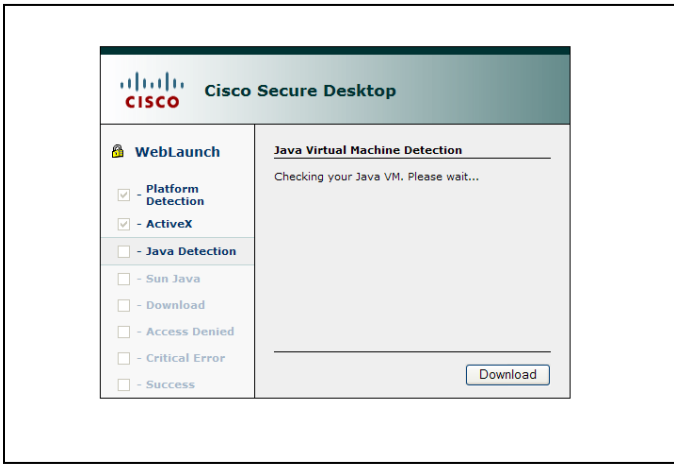
From the Shepard Library website, click on *Off-Campus Access*, or navigate to <https://webvpn.nccu.edu>. Please note that the Google Chrome web browser is not currently supported for WebVPN.

The screenshot displays the Cisco Secure Desktop WebLaunch interface. On the left, under 'WebLaunch', the 'Platform Detection' checkbox is checked, while 'ActiveX' is unchecked. The main area, titled 'Using ActiveX for Installation', shows the status 'Getting ActiveX. Please wait...' and a 'Download' button at the bottom right.

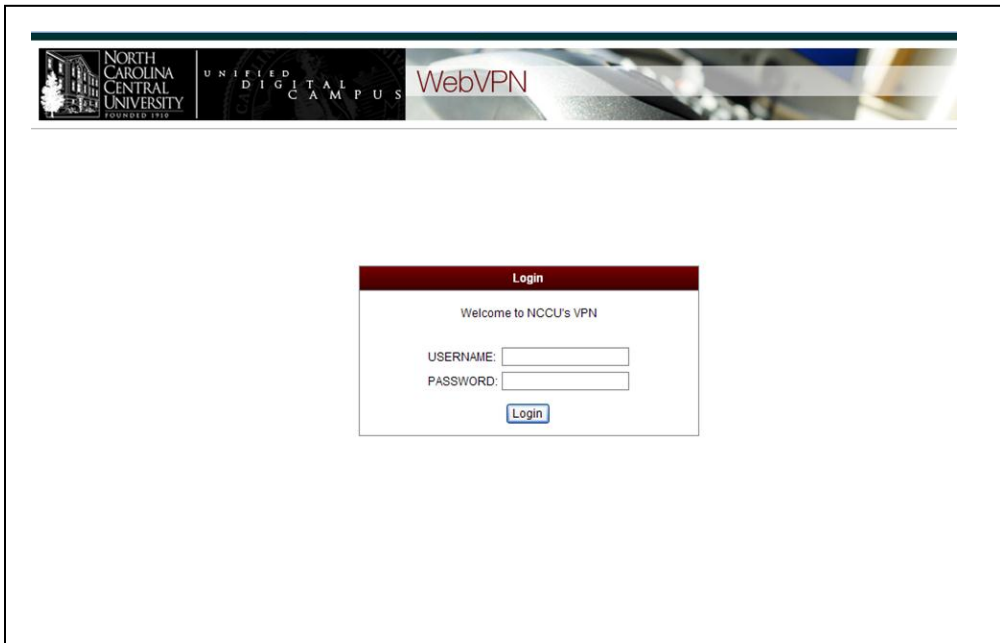
The Cisco Secure Desktop Client should launch. Once you access Web VPN the first time, the next time you access it you may not get this screen.

This screenshot shows the Cisco Secure Desktop WebLaunch interface with a warning message. The message states: 'This site might require the following ActiveX controls:'. A dialog box is open with the following options: 'Install ActiveX Control...', 'What's the Risk?', and 'Information Bar Help'. Below the dialog, there is a note: 'To proceed with set up, select "Install ActiveX Control". If you are an administrator of this device, please accept the UAC prompt if you see it, otherwise, please select Cancel. Continuing in 8 seconds [skip]'. A 'Download' button is visible at the bottom right.

You may or may not notice the client go through each of these steps. The first time you complete this process, it will take the client a long time to load. After the first time, it should load faster.



If your computer does not arrive at the *Success* indicator (stopping instead at *Download*, *Access Denied*, or *Critical Error*), please contact ITS at 919-530-7676 helpdesk@ncu.edu, Mr. Courtney Nash at 919-530-7821 (office) 919-943-0602 (cell) cnash@ncu.edu



When the sign-in box appears, use your MyEOL username and password.



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Click on *NCCU Library Databases* or *Shepard Library Homepage*.

If you choose the *NCCU Library Databases* option, scroll down the page to the database you wish to access and click on its title to open it.

If you choose the *Shepard Library Homepage* option, select the resource you need from the library homepage.